



KENYATTA UNIVERSITY
DIRECTORATE OF INFORMATION AND COMMUNICATION TECHNOLOGY
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NAIROBI

ICT TECHNICIAN'S REPORT

TICKET NUMBER

EQUIPMENT (PC, PRINTER ETC)

SERIAL NO.		KU ASSET NUMBER	
MAKE		CPU	
MODEL		RAM (DDR II OR III)	
HDD SIZE(GB)		HDD (SATA/IDE/SSD)	

FAULT
DESCRIPTION

TROUBLESHOOTING
COMPLETED

1.
2.
3.

TECHNICIAN'S
RECOMMENDATION

USER'S NAME

SIGN

DATE

TECHNICIAN'S NAME

SIGN

DATE